

**What is BlueZone?**

BlueZone is a terminal emulation software that is capable of SSL encryption between your PC and the server (Mainframe, VT, FTP host).

If your agency accesses data that is regulated by HIPAA, IRS, or other federal mandates, it needs to be encrypted when transmitted across the State network.

Over time, all access to critical systems will move this way (3270, FTP, etc.).

**How to obtain the BlueZone software:** <http://bluezone.state.ut.us>

**How do I buy a license?**

To purchase new or additional licenses of BlueZone, your authorized agency personal can contact Elaine Oaks in ITS (via email) with the number of licenses needed.

How many licenses does my agency have?

Authorized agency personal can contact Elaine Oaks to get current license numbers.

Will I get billed for the Novell product?

If the authorized agency person does not notify ITS (Elaine Oaks) to cancel their Novell maintenance, and switch to BlueZone, the agency will continue to be billed quarterly for the Novell product.

**What does BlueZone cost?**

ITS in coordination with the Utah Security Users Group (USUG) reviewed a number of encrypted emulator products. ITS purchased a bulk number of licenses (5,000) to be used by State Agencies. This reduced the cost to agencies by eliminating the need to buy individual licenses. The current cost is \$25 per licenses, plus \$5 for annual maintenance. The license is concurrent but metered by agency. You will not be able to go beyond your purchased license count.

**How do I contact BlueZone Customer Care?**

E-mail to: [customercare@seagullsw.com](mailto:customercare@seagullsw.com) or visit the following web site:

<http://support.seagullsw.com/>

